Ref: PDN_NRSW_V41_V42_20211103

Product Discontinuation Notice

NetModule Router Software V4.1, V4.2

Summary

The NetModule Router Software (NRSW) version V4.1 and V4.2 have reached the End of Support and Repair (ESR) lifecycle state. The last version of V4.1 branch was released 19th March 2021 (NRSW 4.1.0.113). The last version of V4.2 branch was released 17th July 2019 (NRSW 4.2.0.105).

Therefore, NetModule will no longer offer updates, support and maintenance services for V4.1 and V4.2 (after above mentioned release dates) as part of our standard terms and conditions. We recommend our customers to update to a newer NRSW version. For customers who cannot update, we offer a Service Level Agreement (SLA) to ensure ongoing software maintenance.

Affected Products

The NRSW V4.1 and V4.2 have reached ESR for all products of our portfolio. Standard support, updates containing bugfixes or security patches are no longer provided, nor do we assure the compatibility to new product hardware.

Key Dates

End of Support and Repair (ESR) for V4.1:   19th March 2021
End of Support and Repair (ESR) for V4.2:   17th July 2019

Additional Information

For more information about Software Releases, lifetime cycles and active/recommended Software Releases please visit our Website Support-Downloads Section.

Should you have any questions, please do not hesitate to contact NetModule support at support@netmodule.com or +49 6196 779979 40 / +41 31 537 09 21